



MarketMakers (Aust) Pty Ltd

Market Makers Aust. Pty Ltd / ABN 52 052 290 721
2/10 Gallipoli Street, Smeaton Grange, NSW 2567
Phone: 02 4647 2788 Email: office@marketmakers.net.au

CREDIT & ACCOUNT APPLICATION

COMPANY INFORMATION

BUSINESS NAME: _____ NAME OF DIRECTOR: _____
ABN: _____ ACN: _____
EMAIL ADDRESS: _____ PHONE: _____
BUSINESS ADDRESS: _____
DELIVERY ADDRESS: _____
YEARS IN OPERATION: _____ BANK / BRANCH: _____

OWNERSHIP: SOLE TRADER PARTNERSHIP COMPANY OTHER
BUSINESS TYPE: RETAILER DISTRIBUTOR MANUFACTURER OTHER

- IS YOUR TRADING NAME REGISTERED? YES NO
- HAS APPLICANT OR ANY OF THE COMPANY PRINCIPALS EVER FILED FOR BANKRUPTCY? YES NO
- HAS A TAX OR CIVIL SUIT BEEN FILED AGAINST APPLICANT OR PRINCIPALS IN THE LAST 5 YEARS? YES NO

AUTHORISED REPRESENTATIVES TO ACCESS INFORMATION

RESPONSIBILITY: ORDERING SHIPPING ACCOUNTS

NAME: _____ TITLE: _____

PHONE: _____ EMAIL: _____

RESPONSIBILITY: ORDERING SHIPPING ACCOUNTS

NAME: _____ TITLE: _____

PHONE: _____ EMAIL: _____

YOUR SALES REPRESENTATIVES

- SUZI HODGE suzi.hodge@marketmakers.net.au 0421 916 994
- MICHELLE CULLEN michelle.cullen@marketmakers.net.au 0421 503 350

TRADE REFERENCES

COMPANY NAME: _____ PHONE: _____ APPROX. MONTHLY SPEND: \$ _____

COMPANY NAME: _____ PHONE: _____ APPROX. MONTHLY SPEND: \$ _____

SHUTTER PRICING:

PRODUCT LINE	FINISH	PRICE PER SQ METRE
ALLURE POLYMER	PAINTED	
ALLURE BASSWOOD (TIMBER)	PAINTED	
ALLURE BASSWOOD (TIMBER)	STAINED	
ALLURE ALUMINIUM	POWDERCOATED	
ALLURE WILDWOOD, w/ concealed tilt rod	BRUSHED	

Includes standard framing, hinges and magnets. Tracking, specialty shutters, stains and custom paint incur additional charges.

**Prices are subject to change without notice.*

FLY IN BLINDS – PRICING LISTS WILL BE EMAILED TO YOU SEPARATELY:

YOUR DISCOUNT FROM THIS PRICING (IF APPLICABLE)	% (NB. NO DISCOUNT FROM VENETIAN)
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For assistance with setting up INSYTE ordering system, please contact either your Sales Representative or Jessica Brooks in the office on orders@marketmakers.net.au or call (02) 4647 2788

PAYMENT OPTIONS

- 50% DEPOSIT REQUIRED UPON CHECKED OUT ORDER, THEN 50% BALANCE REQUIRED UPON DELIVERY
- OTHER PAYMENT OPTIONS MAY BE DISCUSSED WITH YOUR SALES REPRESENTATIVE

Details: _____

You will receive an invoice within one week of placing your order. Please select one of the following options as instruction for payment.

- PAYG. INVOICE. 50% DEPOSIT TRANSFERRED TO MARKETMAKERS AUST. PTY LTD WITHIN 7 DAYS OF INVOICE
- CREDIT CARD. 50% DEPOSIT WILL BE DEDUCTED FROM PROVIDED CREDIT CARD AND RECEIPT PROVIDED VIA EMAIL.

MARKETMAKERS AUST PTY LTD BANK DETAILS

BANK	COMMONWEALTH BANK OF AUSTRALIA
BSB	062 253
ACCOUNT	1002 9420

CREDIT CARD INFORMATION

COMPANY NAME	
NAME OF CARD HOLDER	
CARD TYPE	
CARD NUMBER	
EXPIRY DATE	
CCV	
SIGNATURE CARD HOLDER	X
DATE	

I, _____, authorise MarketMakers Aust Pty Ltd to automatically use the payment type above for orders placed and to submit payments within terms.

X _____
SIGNATURE DATE

Please note that credit card payments are subject to a 1.5% surcharge. AMEX payments are subject to a surcharge of 1.8% + GST.

PAYMENT TERMS:

The undersigned confirms that all of the information on this application is true and complete to the best of the applicant's knowledge and that the applicant withheld nothing which, if disclosed, would alter the integrity at a later date. Applicant has read above conditions and hereby agrees to them. All orders placed under this account are the responsibility of the named principal even if there is a sale or transfer to new ownership of the named company. If this does so occur, MarketMakers Aust Pty Ltd will set up a new account for the new owner after due notification from all parties and subsequent account application approval from the new owner. I, the undersigned, hereby authorise the above named bank to release financial information to MarketMakers Aust Pty Ltd. I furthermore authorise MarketMakers Aust Pty Ltd to obtain financial information from any source at any time which may include a credit report from a credit agency. I agree to pay in full for all products ordered or services rendered in accordance with the terms of each invoice. In addition to guaranteeing full payment, I agree to pay MarketMakers Aust Pty Ltd for all orders and resulting costs of cancellation or changes to an order. In the event the account is turned to a collection agency or attorney, I agree to pay all collection costs and attorney fees in addition to all other sums due. All disputes, claims, actions or proceedings arising directly or indirectly shall be litigated at the election of Market Makers Aust Pty Ltd.

I, the undersigned, hereby acknowledge that I have read and agree to the attached terms of trade.

_____	_____	X	_____
PRINT NAME	TITLE	SIGNATURE	DATE

PAYMENT

Once an order is "checked out" it is binding. Payment is required as follows:- 50% upon receipt of invoice, with the full balance payable upon delivery or collection of goods (unless otherwise specified). In the event of payment not being made in accordance with these terms, MarketMakers Aust Pty Ltd at its discretion may withhold further supply until your account is in order. Once confirmation of order is received, any cancellation will incur full manufacturing costs determined by MarketMakers Aust Pty Ltd.

CREDIT LIMIT

New customers/companies customarily begin trading on a COD basis until a payment pattern is established. Credit limits help reduce risk to both parties involved, however we will work with you to determine the best set up for your account. Please contact our accounts department or your sales representative to discuss your options. Legal disclaimer: MarketMakers Aust Pty Ltd reserves the right to determine and change payment terms and credit limit at our sole discretion.

ORDERING

We encourage orders to be submitted online where your order is submitted straight to the factory. Login using your customer ID and password. Although reliable delivery times for your shutters require strict manufacturing scheduling, if you make a mistake, contact us immediately and we will do our best to accommodate your request. If we can make a change/cancellation to your order, we will do so at no charge. We do not accept orders submitted via email or telephone however and MarketMakers Aust Pty Ltd will accept no responsibility for orders not placed in the correct fashion.

CANCELLATIONS & CHANGES

If you wish to cancel or hold an order contact us immediately. If the order has already been confirmed internally at the factory and placed in the production schedule and you wish to cancel, full manufacturing costs will still apply. If you wish to modify or change an order after it has been "checked out" we will do our best to accommodate your request but cannot guarantee your request can be actioned.

LIABILITY RELEASE

Sometimes customers are determined to produce the product a particular way and are willing to waive warranty to have it produced. We do not recommend this, however in certain situations are willing to accommodate customers request or refer to the product guide to see if your request is possible. A liability release means you understand the product may fail but you will take the chance regardless. MarketMakers Aust Pty Ltd requires written consent to proceed without warranty. The liability release waives all expressed and implied warranties on the shutter(s) in question. In these situations, Market Makers Aust Pty Ltd is not liable for product performance. Any oral or written agreement will not modify the liability release. Payment will still be required. MarketMakers Aust Pty Ltd will not grant a liability release in situations where we know for a fact the product will fail.

LEAD TIME

Every reasonable effort will be made to meet our lead times. Estimated delivery times are given once your order has been placed in the production schedule. We will advise ahead of time on potential delays during holidays, special events and in unforeseen circumstances.

SPECIAL ORDERS

Products including basswood, stained shutters, or aluminium may require extra time to be completed. Special shapes and non standard accessories require confirmation of engineered drawings resulting in additional lead times.

FREIGHT

Orders are delivered by our in-house drivers where possible. Freight companies are also used for standard ground transportation to your designated delivery address. For transport outside of your nominated address, please factor an additional \$1 per sqm. Freight charges to your company are subject to quote. Interstate orders will be delivered free of charge to your capital city depot for collection. Where services such as inside delivery, lift gate, re-consignment or redelivery are needed, fees may apply. Freight charges will be billed separately to orders at the time the goods are released. Customers located outside of above mentioned parameters are responsible for freight costs and must provide MarketMakers Aust Pty Ltd with account details for their chosen forwarder. If you do not have a preferred forwarder, one will be appointed for you. Orders being shipped outside of Australia will also be quoted on a case by case basis.

SHIPPING ISSUES

Missing boxes and/or goods damaged in transit must be reported within 7 days of receipt of ground shipments and 3 days of air shipments upon delivery. MarketMakers Aust Pty Ltd must adhere to these terms or we cannot make a claim with the carrier for the products in question.

MANUFACTURERS WARRANTY

Any remakes and/or repair of goods resulting from manufacturing faults will be remanufactured and sea freighted on the next available shipping container. You MUST report faults in writing within 14 days of receipt of goods. You MUST supply photographs clearly showing the manufacturing issue along with the order number, item number & sidemark. If you request a MarketMakers Aust Pty Ltd representative to inspect and take photographs and the claim is rejected by the factory due to an installation error or similar, a call out fee will apply.

WARRANTY CONDITIONS

Warranty is only valid for the original purchaser or first end user and covers only the repair or replacement of faulty goods. The warranty excludes any shipping, labour or other associated costs with the installation, re-installation and removal of shutters or parts. MarketMakers Aust Pty Ltd guarantees we will repair or replace at our sole discretion, and part or product deemed to be suffering from a defect. MarketMakers Aust Pty Ltd will repair or replace any product using identical components. If designs have been altered or upgraded, we will use products of comparable quality and value. The warranty does not cover a customer's "change of heart" or any issues that may arise from the retailer, installer or sales person installing the product incorrectly, in a configuration that does not suit the opening or the end users requirements. Nor in the event the retailer, installer or sales person fails to clearly explain the products specifications and operation to the end user.

STORAGE OF GOODS

Notification of the arrival of goods is given at least one week prior in order to make arrangements for payment and delivery/collection of goods. Goods must be collected within 7 days of the date given or a storage fee may be applied to your account.

X _____
SIGNATURE DATE

<i>MarketMakers Aust Pty Ltd - OFFICE USE ONLY</i>	
ACCOUNT CHECKED & APPROVED	
DREAMONE USER NAME	
DREAMONE PASSWORD	
INSYTE SETUP LINK EMAILED	
WELCOME EMAIL SENT	