

ALLURE PLANTATION SHUTTER WARRANTY

EXTRUSIONS

Allure Polymer	20 years
Allure Basswood – Paint	5 years
Allure Basswood – Stained	3 years
Allure Aluminium	15 years
Allure Wildwood	3 years

COMPONENTS

Warranted against defects in material and workmanship for one year.

ACCEPTABLE STANDARD GUIDE LINES

- A defect is classified if it is visible to the naked eye in natural light at a distance of 2.2 metres. MarketMakers (Australia) Pty Limited will guarantee repair or replacement at their sole discretion any parts deemed to be a defect. Where possible, they will repair or replace using identical product components. If design, manufacture or styles have been altered or upgraded it will be repaired with a part or product of similar quality and value.
- Black Polymer shutters are only suitable as an interior application free of direct sun, as a room divider up to 914mm per panel width. Any other location for these is not recommended and no warranty will be offered.
- Wildwood shutters will only be manufactured using concealed tilt rod and a surcharge will apply.
- Colour fastness is guaranteed for three years for all products.
- Following installation, gaps or spaces may be present between the panels and the frame or the frame and the location window/opening in accordance with the situation of the product, in order to maximise functionality and provide ease of operation, especially for sliding or bi fold shutters. These spaces may vary in size across the opening where the product is installed to an uneven or 'out of square' location.

PRODUCT USE

Warranty is at the sole discretion of MarketMakers (Australia) Pty Limited and excludes any shipping, labour or other associated costs with installation, re-installation and incidental damages from any cause.

It does not include the following:-

- normal wear and tear
- shutters not in the possession of the original purchaser
- black painted shutters, unless on an interior dividing location (no sunlight)
- wildwood louvres with the use of a hidden tilt rod
- installation damage to windows or premises, or installation by a person other than an approved installation technician
- damage from misuse, including use of improper cleaning agents (eg silicone based sprays, bleaches etc)
- installations outside of MarketMakers (Australia) Pty Limited recommendations, such as oversized panels or an inappropriate location for the product
- Components added or altered to the product, as well as alterations to the original panels as supplied
- Damage resulting from fire, flood or other natural disasters or Acts of God

PURCHASE DATE	
INSTALL DETAILS	
SIDEMARK/JOB REFERENCE	
RETAILER – STORE	
RETAILER – REP NAME	

